



Table of Contents

SECTION/ TAB	TITLE	PAGE
	Executive Summary	Preceding
	Cover Letter	
	Table of Contents	
A	Proposal Cover Sheet	1
B	Exceptions to the Request for Proposal and/or Draft Contract	3
C	City's Rate Schedule	
D	Public Outreach Budget and Schedule	5
E	Customer Service Operations Plan	19
F	Collection Implementation Plan	33
G	Service Initiation/Transition Experience and Collection Approach	41
H	Solid Waste Disposal Plan [Capacity and Waste Processing Capacity]	67
I	Construction and Demolition Diversion Capacity and AB939 Diversion Mandates	69
J	Company Facilities	71
K	Emergency/Disaster Response Plan	73
L	Value Added Programs and Services	75
M	Key Personnel Qualifications	77
N	Contractor's Acknowledgement	85
Attachments	A: Equipment Brochures and Information	
	B: Sample Residential Outreach Material	
	C: Sample Multi-Family Outreach Material	
	D: Sample Commercial Outreach Material	
	E: Sample Outreach Reports	